

TERMS & CONDITIONS

These terms and conditions apply to any booking to attend the Investor Relations Strategy Masterclass in Dubai (United Arab Emirates) on December 5 and 6, 2024 (“the Event”), as organized and managed by F.I.N.E.O GmbH (“FINEO Investor Relations Advisors”), a company incorporated in Switzerland with registration number “CHE-273.540.954, whose registered office is located at Tribschenstrasse 62a, 6005 Lucerne (Switzerland), (“FINEO”).

Please read carefully our course terms and conditions before joining the Event.

1. Introduction

References to “us” means FINEO Investor Relations Advisors, FINEO, and references to “we” and “our” shall be construed accordingly. Reference to “you” means the entity completing a booking request and references to “your” shall be construed accordingly.

All applications to register for and attend the event, are made subject to these terms & conditions.

2. Bookings

All applications to register for the event are subject to availability and full payment being received by us by no later than 16 November 2024.

3. Price & Payment

The prices for attending the event, are set out on the relevant registration booking form or on our website at www.fineo.com. Prices are subject to change at our discretion.

In the event that full payment has not been received, we reserve the right to cancel your booking, deny entry, and, upon a payment request, should payment not be received within 24 hours, FINEO reserves the prerogative to extend the booking opportunity to participants on the waiting list.

4. Cancellation, Substitution, and Refund Policy

In alignment with our Event Cancellation & Refund Policy, we want to clarify our stance regarding circumstances beyond our control, including those related to COVID-19, transportation disruptions, visa issues, illness, travel advisories, or other unforeseen events.

In such situations, we must emphasize that FINEO cannot be held responsible for any costs, expenses, or inconveniences incurred by participants, including but not limited to travel, accommodation, or related expenses. These circumstances may necessitate event cancellation, date changes, or alterations to the event's content, location, or arrangements with minimal notice. We will make every effort to collaborate with participants on these decisions, but FINEO reserves the right to act in the best interest of all parties involved.

If an event is canceled due to factors outside our reasonable control (other than expeditions), FINEO will refund the paid amount, less a USD 300 transaction and administrative fee. Beyond this refund, FINEO assumes no further liability for any associated costs or losses. Please refer to our comprehensive Terms and Conditions for additional details.

It's important to note that FINEO also maintains the authority to refund registration fees and reject event registration forms at its sole discretion, without incurring any liabilities or penalties. This discretion is exercised without regard to specific circumstances and is applicable at any time.

For inquiries, changes, or cancellations related to your booking, please contact us using the provided contact information in your booking confirmation email or on the ticket. If you have further questions or require assistance, please do not hesitate to reach out to us at info@fineo.com. Your satisfaction and understanding are important to us, and we are here to assist you.

5. Content

All intellectual property rights pertaining to the presentations, documentation, and materials provided as part of the event, collectively referred to as "Content," are either owned by us or are included with the consent of the rights owner. No participant is authorized to engage in any of the following activities with respect to the Content:

1. Photography, Filming, or Recording: You may not capture visual or audio recordings of the event, including any content presented or displayed.
2. Republication, Broadcast, or Dissemination: You are prohibited from reproducing, broadcasting, or otherwise distributing the Content.
3. Distribution and Reproduction: You shall not distribute, reproduce, modify, store, transfer, or use the Content in any manner, except for internal business purposes by the relevant participant.

Specifically, you as the participant and/or the Company/Organisation where you work must refrain from the following actions:

1. Uploading Content into any shared systems.
2. Incorporating Content into a database.
3. Including Content in a website or on any intranet.
4. Transmitting, re-circulating, or making Content available to any third party, including to third parties from your Company/Organisation which did not participate in the Event.
5. Employing Content for commercial purposes.
6. Using Content in a manner that might infringe upon third-party rights or tarnish our reputation or that of our affiliates.

It is imperative to understand that any suggestions or advice contained in the Content should not replace professional or specialized guidance. While we make reasonable efforts to ensure the accuracy and completeness of the Content we create, some information may be sourced from third parties, and we cannot verify its accuracy or completeness. Before relying on any information, whether from us or third parties, you should independently verify its accuracy.

The Content is provided on an "as is" basis, and we disclaim all warranties, whether express or implied. We hereby exclude, to the maximum extent permitted by law, any liability for liabilities, costs, claims, damages, losses, and/or expenses arising from inaccuracies, omissions, or any unlawful material within the Content.

In cases where Content is made accessible online or through means other than physical hard copies, we retain the right to suspend or withdraw access to such Content at our discretion and without prior notice.

6. Liability

Our aggregate liability to you, whether such liability arises in contract, tort (including negligence) or otherwise, for any damages, loss, costs, claims or expenses of any kind howsoever arising, out of in

connection with any booking (or requested booking) made by you or otherwise in relation to an event, shall be limited to the amount paid by you in respect of your booking to attend the event.

We shall not be liable to you for: (i) any loss of profit, loss of or damage to data, loss of anticipated savings or interest, loss of or damage to reputation or goodwill; or (ii) any indirect, special or consequential damages, loss, costs, claims or expenses of any kind.

You agree to indemnify us, our staff and our affiliates and to hold us harmless to the fullest extent permitted by law, against all loss, costs, claims or expenses of any kind arising from any act or omission by you (including your participants) during or otherwise in relation to an event.

Nothing in these Terms and Conditions shall limit or exclude a party's liability for:

- death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
- fraud or fraudulent misrepresentation; or
- any other liability which cannot be limited or excluded by applicable law.

7. General

These terms and conditions (together with any documents referred to herein or required to be entered into pursuant to these terms and conditions) contain the entire agreement and understanding between the parties and supersede all prior agreements, understandings or arrangements (both oral and written) relating to the subject matter of these terms and conditions and any such document.

You acknowledge that in registering a participant place you have not relied on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person other than as expressly set out in these terms and conditions.

If any provisions of these conditions are found to be unlawful, unenforceable or invalid, it shall be deemed to be separate and severable from the remaining provisions of the conditions and to the extent that same is unlawful, unenforceable or invalid, be deemed to be pro non scripto.

These terms and conditions are between the participant and FINEO and shall not be assigned or ceded without the written consent of FINEO.

FINEO reserves the right, at its sole discretion, to update, change or replace any part of these terms and conditions by posting updates and changes to its website. It is thus the participant's responsibility to check FINEO's website periodically for changes.

8. Data Protection & Privacy Policy

By making a booking and providing any participant's personal data you do so in accordance with the provisions of the General Data Protection Regulation ("GDPR") and you warrant that: (i) you have a lawful basis for processing the personal data, including (where applicable) fully-informed consent (as defined in the GDPR) and notices in place to enable lawful transfer of the data to us; (ii) you have brought our privacy policy to the attention of each participant you are booking to attend an event; and (iii) agree to fully indemnify us for any and all loss suffered in connection with a breach of your obligations under this clause.

If making a booking to attend the event in your personal capacity, you acknowledge that we may process your personal data in accordance with our Privacy Policy, which complies with the requirements of the GDPR.

By registering for FINEO's Event, you authorize us to use a photograph or video of participants taken at the Event in Conrad Dubai, in our publications, online platforms, social media and other communications related to FINEO. If you prefer not to have your picture or video published, please notify us in advance of the event by sending an email to info@fineo.com.

We retain the right to gather information about participants. FINEO's automated processing of information, including the management of participant's email addresses, is solely for internal purposes and is conducted in compliance with the GDPR.

9. Code of Conduct

All attendees, speakers and volunteers at our event are required to agree with the following code of conduct. Organisers will enforce this code throughout the event. Our event is dedicated to providing welcoming and a harassment-free environment experience for all participants, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, race, ethnicity, religion (or lack thereof), or technology preferences.

Any individuals found to be in violation of this code of conduct may face sanctions or expulsion from the event, at the discretion of the event organizers, without eligibility for a refund.

10. Legal Costs

If FINEO directs its attorneys to pursue funds or safeguard its Intellectual Property rights against the participant/the Company/Organisation, they acknowledge their responsibility to cover all legal expenses accrued by FINEO, calculated on a standard attorney and client basis, which encompasses collection fees and similar charges.

11. Breach

In the event of a breach of this agreement, the non-defaulting party shall provide written notice to the defaulting party. The defaulting party shall have a period of seven (7) days from the date of receiving such written notice to remedy the breach, unless a different remedy period is specifically stipulated elsewhere in the terms and conditions or the event cancellation and refund policy of this agreement.

12. Jurisdiction

The participant hereby grants their consent and submits to the jurisdiction of their physical address, as specified on the event registration form, for the resolution of any dispute arising from or related to the event, terms and conditions, and/or cancellation policy.

FINEO hereby grants its consent and submits to the authority of any competent entity located within FINEO's registered office address for the resolution of any dispute arising from or related to the event, terms and conditions, and/or cancellation policy. For any further queries, please contact us on info@fineo.com.